



**MOOLOOLABA
CANAL CRUISE**
The Original Mooloolaba Canal Cruise!



Queensland
AUSTRALIA

0411 368 248

COVID-19 Precautionary Measures

Days of operation, and cruise times will change with demand, so please check the “Book online” button for available cruise dates and times. This has been, is and will be a difficult time for tourism and small business for the foreseeable future. Please be understanding and patient regarding our united measures to STOP THE SPREAD!

Mooloolaba Canal Cruise has always been committed to providing a safe environment for both passengers and staff.

- Currently, the maximum number of passengers per cruise will depend on how many passengers per individual group (persons from the same household). Boat seating has clear markings to keep the crew and customers at least 1.5m apart from each other. The skipper and crew will direct groups where to sit according to the size of each group.
- The Mudjimba is an open vessel, with an internal circumference measuring 20 meters.
- Passengers boarding are checked by sight only and ticked off on the ships manifest. However, should a passenger require assistance to board and alight the vessel, our crew will assist.
- On board payments preferably by tap and go. CASH IS DISCOURAGED, but will be accepted.
- Wherever possible, passengers should remain seated for the cruise.
- Unfortunately, during this time, we will not be able to accommodate our younger passengers to assist Skipper Rob with driving the boat.
- At this time, pelican and fish feeding will be carried out by the crew, with passengers spectating.
- Regular cleaning and disinfecting in accordance with guidance from Safe Work Australia and public health authority. Frequently touched surfaces including boat seating, and handrails, are regularly cleaned.
- Alcohol based hand sanitiser is provided on entry and exit to the vessel (out of reach of small children), and anytime in between with instructional signs on hand sanitising.
- Soap and water for hand washing and individual drying cloths are available in the bathroom, with instructional signs on hand washing. **We are however discouraging the use of the toilet.**



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Amendments to Terms & Conditions

The following terms overrule any existing related terms in our standard booking policy terms (available at the footer of our home page).

Cancellations - If you are unable to attend your booked cruise due to travel restrictions or illness please contact us as soon as possible to reschedule, organise a gift voucher or receive a full refund.

Lawful instruction - by booking a cruise with us, you agree to comply with reasonable and lawful directions of the skipper and crew during the duration of the cruise. In the interests of public and crew safety, and in line with government social distancing guidelines, the skipper or crew may lawfully direct you where to stand or sit on the vessel.

Refusal of entry – In the interests of public and crew safety, we reserve the right to refuse entry to anyone who displays the symptoms of being unwell or who refuses to follow the instructions of the skipper and crew.

COVID Safe

The term "**COVID Safe**" means we have, to the best of our ability and in line with government recommendations, prepared the vessel known as "The M.V. Mudjimba" to be as infection free as possible. However, it remains the responsibility of individuals to limit the spread of infection through social distancing and good hygiene practice. Signs in situ.

Please **Do NOT** board our vessel if:

You feel at all unwell or present with any symptoms of any illness.

You have travelled overseas within the past 14 days.

Been in close contact with someone diagnosed with COVID-19 or who displaying symptoms of the virus within the last 14 days.

Been directed to self-isolate or are awaiting COVID-19 test results.

Thank you for your cooperation.

Enjoy your cruise!

Mudjimba Seating Arrangements During COVID-19 Social Distancing. (may differ depending on group sizes)

We have 5 seating areas which can accommodate 1 to 5 people in any one group. (Maximum of 20 on board)



Thank you for your cooperation and support!

Enjoy your cruise!