



0411 368 248

COVID-19 Precautionary Measures

COVID Safe

The term "**COVID Safe**" means we have, to the best of our ability and in line with government recommendations, prepared the vessel known as "The M.V. Mudjimba" to be as infection free as possible. However, it remains the responsibility of individuals to limit the spread of infection through social distancing and good hygiene practice. Signs in situ.

Please **DO NOT** board our vessel if:

You feel at all unwell or present with any symptoms of any illness.

You have travelled overseas within the past 14 days.

Been in close contact with someone diagnosed with COVID-19 or who is displaying symptoms of the virus within the last 14 days.

Been directed to self-isolate or are awaiting COVID-19 test results.

Electronic Collection of Details for COVID Tracing

Based on [advice from Queensland Health](#), from Wednesday 23 December, Queensland businesses that are currently required to collect patrons' contact information must do so electronically, as paper registration is no longer sufficient.

In Queensland, we are required to collect Names, Phone numbers and Email addresses of at least one person in a group of passengers who board "The M.V. Mudjimba". You will be required to provide this information during the on-line and "over the phone" checkout process.

Larger Private Cruise Groups will be required to provide their details via a QR code link, when you board "The M.V. Mudjimba".

Mooloolaba Canal Cruise has always been committed to providing a safe environment for both passengers and staff.

- You will be encouraged to sanitise your hands with sanitiser provided by us prior to boarding.
- Passengers boarding are checked by sight only and ticked off on the ships manifest. However, should a passenger require assistance to board and alight the vessel, our crew will assist.
- Currently, the maximum number of passengers per cruise will depend on how many passengers per individual group (persons from the same household). Social distancing is encouraged as much as possible. The skipper and crew reserve the right to direct groups where to sit according to the size of each group.
- The Mudjimba is an open vessel, with an internal circumference measuring 20 meters.
- On board payments preferably by tap and go. CASH IS DISCOURAGED, but will be accepted.
- Wherever possible, passengers should remain seated for the cruise.
- Regular cleaning and disinfecting in accordance with guidance from Safe Work Australia and public health authority. Frequently touched surfaces including boat seating, handrails, and the toilet area are regularly cleaned.
- Alcohol based hand sanitiser is provided on entry and exit to the vessel (out of reach of small children), and anytime in between with instructional signs on hand sanitising.
- Soap and water for hand washing and individual drying cloths are available in the bathroom, with instructional signs on hand washing.

Amendments to Terms & Conditions

The following terms overrule any existing related terms in our standard booking policy terms (available at the footer of our home page).

Cancellations - If you are unable to attend your booked cruise due to travel restrictions or illness please contact us as soon as possible to reschedule, organise a gift voucher or receive a full refund.

Lawful instruction - by booking a cruise with us, you agree to comply with reasonable and lawful directions of the skipper and crew during the duration of the cruise. In the interests of public and crew safety, and in line with government social distancing guidelines, the skipper or crew may lawfully direct you where to stand or sit on the vessel.

Refusal of entry – In the interests of public and crew safety, we reserve the right to refuse entry to anyone who displays the symptoms of being unwell or who refuses to follow the instructions of the skipper and crew.

Thank you for your cooperation.

Enjoy your cruise!