

Companion Card Policy

At Mooloolaba Canal Cruise, we're committed to providing an inclusive and enjoyable experience for all guests. We proudly accept the National Companion Card and recognise the important role companions play in supporting guests with disabilities.

Eligibility

The Companion Card program is for people with a significant, permanent disability who require attendant care support to participate in community activities.

A valid Australian Companion Card must be presented at the time of booking or upon check-in for the discounted rate to apply.

Companion Ticket Offer

- Companion Card Holders receive a discounted ticket price of \$20 when purchased in conjunction with a full-price ticket for the person they are accompanying.
- The full-price ticket must be purchased in the same transaction as the companion ticket.
- The Companion Card holder must attend the tour with their companion for the companion ticket to be valid.
- This offer applies to standard Mooloolaba Canal Cruise departures and may not be available for special events, private charters, or themed cruises unless otherwise stated.

Booking Process

To access the Companion Card rate, bookings must be made by phone, or in person.

The card must be shown to staff when checking in at the vessel.

Conditions of Use

- The Companion Card discount applies to one companion per eligible guest.
- Both the companion and cardholder must be present at boarding — individual travel by the companion without the cardholder is not permitted.
- The discounted companion fare is non-transferable and cannot be combined with other promotions, packages, or group rates.

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Our Commitment

Mooloolaba Canal Cruise is dedicated to ensuring accessibility and inclusion for all guests. If you have specific access requirements or need assistance before or during your cruise, please contact our team prior to your booking — we're here to help make your experience comfortable and enjoyable.

If you have any questions or queries, or there is anything we can do to help, please don't hesitate to get in touch with us on 0411 368 248 or via email info@mooloolabacanalcruise.com.

We look forward to having you onboard!